

## COVID-19 Scams

### Emergency Response Benefit

Some people are getting text messages that are not real. The texts are about money from the government for COVID-19.

The text says: "Alert: The emergency response benefit of Canada relief fund has sent you a deposit of \$1375.50."

This is not from the Government of Canada

**Do not open the link.**

**This is a scam.**

### PC Optimum

Some people are getting text messages from PC Optimum that are not real.

The texts are about COVID-19. The texts ask you to click a link and provide personal information.

This is not from PC Optimum.

**Do not open the link.**

**Do not give your personal information.**

**This is a scam.**

### Cleaning or heating companies

Some people calling you to sell cleaning services or air filters that will protect you from COVID-19.

This does not stop COVID-19.

**Do not talk to them. Hang up.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

### **Local and provincial hydro/electrical power companies**

Some people are getting phone calls from people who say they work for the power company.

These people say they will turn off your power. They say you must pay.

**Do not talk to them. Hang up.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

### **Centers for Disease Control and Prevention or the World Health Organization**

Some people say they have the names of people with COVID-19 in your neighbourhood. They want you to pay for the information.

There are no lists.

**Do not talk to them. Hang up.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

### **Public Health Agency of Canada**

Some people are getting phone calls. They say they work for the Public Health Agency of Canada. They say you have COVID-19.

This is not real.

Nova Scotia Health will contact you if you tested positive for COVID-19, or if you were close to another person with COVID-19.

**Do not talk to them. Hang up.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

## Red Cross and other known charities

Some people are getting text messages offering free masks for a money donation.

**Do not give them your money. You will not get a mask.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

## Government departments

Some people are getting emails that are not real. These emails are from the government about COVID-19.

This is not from the government. The government will not send you emails.

**Do not open the link. Do not open attachments.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

## Financial advisors

Some people are getting phone calls that are not real. They are from people who want you to invest in COVID-19 so you can make money. They want to give you a loan so you can have more money.

**Do not talk to them. Hang up.**

**Do not give personal or bank information on the phone.**

**This is a scam.**

## Door-to-door sales people

Some people are visiting many houses. They are selling cleaning services so you are safe from COVID-19.

These services are not real.

**Close the door.**

**Do not give personal or bank information to people at your door.**

**This is a scam.**

## Private companies

Some people are selling COVID-19 tests that offer fast results. They are also selling products to treat or prevent COVID-19.

Only health care providers can do these tests and give medicine.

**Do not give personal or bank information.**

**This is a scam.**