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# Evaluation Process

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An evaluation of ISANS' operations during COVID-19 was conducted. It involved the consultation of a Project Steering Committee and data was collected through quantitative and qualitative methods



## Benefit from Local Knowledge

Researchers' knowledge of ISANS' culture, Halifax, and Nova Scotia provided a context for the project



## Collaboration Improves Quality

Use of an embedded evaluation strategy provided insight into ISANS' operations and access to additional data



## Importance of an Iterative Approach

Feedback and discussions helped the researchers to prioritize topics and converse about best practices



## Openness to Unplanned Sources

Evaluations can be enhanced by using crowdsourcing to obtain data or by using data from pre-existing surveys